

FIRSTCITYBANKER

First City National Bank of Austin

Vol. 3, Issue 9

September 1983

Reaching Further, Doing More . . .

As the city of Austin grows, so does the needs of the community, and First City is growing to help meet those needs.

First City Mopac, N.A. will offer convenience and is an excellent opportunity to reach Austin's growing market. Our newest member bank plans to open its doors in October of 1983.

The bank will initially staff 12 individuals, and **Noel Stout** has been elected to serve as president. Two members of our senior management, **David Barnett** and **Brent Standefer**, will serve as advisory directors.



Noel Stout, President, First City Mopac, N.A.

Mr. Stout has a strong banking background, having most recently been associated with the Metropolitan Division of First City Bank of Dallas. He graduated from The University of Texas with a B.A. degree and received his M.B.A. from Southern Methodist University. He and his wife, Connie, have three children, ages seven, nine, and eleven.

Mr. Stout comments, "This is an excellent market and a good opportunity. The management and staff at First City have worked very hard to help put this new facility together. We're looking forward to its opening."

Last Chance . . .

This month marks the last month for the "Reaching Further, Doing More for You and First City Bank" cost-saving idea program. The clock is running out . . . you only have 21 working days to submit your idea. Take a few minutes and submit your idea today . . . you could be a big winner!

We would like to congratulate this past month's cash award and coffee mug winners:

Ray Clark, Security, submitted an idea that was implemented. Since it was a security-oriented idea, we have been asked not to make the idea public.

Tony Furman, Accounting, and **Roger Wright**, Programmers, submitted the same idea on the same day. Their idea dealt with data control and the printing of daily reports on smaller paper thus saving on paper usage.



Janet Nash, Tony Furman, and Ray Clark. Not pictured: Bryan Simmons and Roger Wright.

Janet Nash, Cash Management, was also a winner. Her idea dealt with DDA accounts with no officer assigned to them and with no service charges. The accounts will now be charged service charges and also charged for overdraft checks.

Another winner was **Bryan Simmons**. His idea involved working with First City Bancorporation and various hotels to possibly receive a discount on rates when you're staying out of town.

First City coffee mug winners included: **Beatrice Amaya**, Data; **Steven Coppedge**, Data; **Glenna Gootman**, Trust; **Melinda Knight**, Credit; **Andrea Morrow**, Consumer Loans; **Lorraine Sengler**, Data; **Randy Veach**, Data; **Kathy Ward**, Word Processing; **Neal Watt**, Trust; and **Paula Whitt**, Trust.

Congratulations!

Director Spotlight

The three gentlemen we are featuring this month play vital roles, not only as directors of our bank, but also as leaders in our community. May we introduce . . .



Charles Morrison

In the early 70s, a group of men with common concern for fatherless boys decided that Austin was long overdue for a community-wide Big Brothers Organization. From this concern, the organization was established, and **Charles Morrison** was one of the founding members. He has been a big brother on two different occasions and has served as president of the organization. Besides being involved with Big Brothers, Mr. Morrison has served on the Board of the Chamber of Commerce and KLRN-TV, Austin's public broadcasting station. He has been a member of First City's Board of Directors since 1975.

Mr. Morrison was born in Odessa, but grew up in Austin. He is a graduate of Texas Christian University, and is in the real estate business. After graduating from TCU, Mr. Morrison was involved in ranching. He raised registered Hereford cattle on a ranch east of Austin on the Colorado River. He later purchased some additional property farther down the river, fixed it up, and resold it. It was at this time that he decided to try his hand in the real estate business. His company, Morrison Properties, was started in 1968 and concentrates mainly on the development of shopping centers.

Mr. Morrison and his wife, Mary Lou, have three children, Mary Frances, Anna, and Hill. In his spare time, he loves to play golf, fish, and water ski. He also enjoys snow skiing and is planning a family vacation in Colorado this winter.



R. G. Mueller

R. G. Mueller, Jr., a native of Austin, was elected to First City National Bank's Board of Directors in 1957. He has been a building contractor for homes and small commercial buildings since 1948. He holds a Real Estate Brokers license, and at the present time, he deals in real estate and investments.

He graduated from Virginia Military Institute in Lexington, Virginia, and received his masters degree in civil engineering from The University of Texas at Austin. He first worked in the Bridge Division of the Texas Highway Department, and before going into the building business, he owned the Capital Foundation and Drilling Service.

He is an alumnus of the Delta Tau Delta fraternity, having served as chapter advisor and as president of their House Corporation for many years. In 1981, he was elected to the Distinguished Service Chapter of the National Fraternity. He is a 32° Mason and a member of the Ben Hur Shrine.

R. G. Mueller, Jr. served on the Mutual Savings Board of Directors for many years and later on the Board of First Texas Savings Association. He also served as a director of Gracy Title Company.

One of Mr. Mueller's hobbies is boating; in fact, he built an 18-foot inboard out of mahogany wood. He also enjoys photography, which has been a hobby of his since his teens.



E. E. Stuessy

Austin — May 19, 1966 — H. H. Luedecke, chairman of the Board, and John S. Burns, president, of City National Bank, have announced the election of **E. E. Stuessy** to the Board of Directors.

Mr. Stuessy is a retired contractor. It was in 1955 that he began his company — E. E. Stuessy Contractor, Inc. The company had a number of offices scattered throughout the state, and in 1971, when he sold the business, 600 people were on the payroll.

Mr. Stuessy was born in Wharton County and was raised in South Texas. He came to Austin just before World War II.

Golfing, ranching, and traveling — that's what he enjoys. When not golfing, he enjoys spending time at his ranch located in Briggs, Texas.

Mr. Stuessy is a member of the Board of Regents at North Texas State University. He is also on the Board of Directors of the Capital Area Boy Scouts, Board of Directors of Operation Orphans, Advisory Board of the Sportsmans Club, and a member of the Austin Grand Jury Association.

"My biggest interest is in young people," says Mr. Stuessy. "My involvement with the Scouts, Operation Orphans, and Junior Achievement have brought me alot of pleasure." Mr. Stuessy has dedicated much of his time to making many children's lives better and happier ones.

Thank you, gentlemen, for taking time from your busy schedules to make this article possible. We appreciate the opportunity to get to know you.

Department in the News

The main office of the United States Post Office of Austin has recognized our Mail Room staff as being an exceptional group. Their records indicate that our Mail Room is first among all other Austin banks in the volume of presorted, First Class mail. Each month the post office receives approximately 90,000 pieces of mail presorted by our staff in the Mail Room. This represents a savings to the Postal Service because presorting is done by our employees, and in turn, saves our bank three cents on every piece of mail. This results in an average savings of about \$138 a day for our bank.

Who makes the Mail Room tick?

Fred Russ, supervisor, joined our bank in 1978. In 1975, Fred retired as tax director of the Comptroller's Office after 34 years of service. It was Steve Ogle who approached Fred about the opportunity to supervise the Mail Room. Fred's response was "you bet, and the longer I tried it, the more I liked it." In five short years, the quantity of mail that is circulated through our Mail Room has increased at least 100 percent. The men handle an average of 6,500 pieces of mail per day. With this in mind, Fred reorganized the Mail Room and has created an efficient working environment.

Harvey Winn has recently been promoted to senior mail clerk. His responsibilities include handling all incoming certified mail and incoming and outgoing registered mail; this specific duty requires the knowledge of many detailed regulations. Harvey also knows the operating procedures of the Mail Room and is Fred's back-up person. He has been with our bank since March of 1982.

Pete Gonzalez is floor trainer and during the summer serves as mail clerk. During the other nine months, he is an outside messenger. This is basically a full-time job which includes six to eight special runs a day as well as any regular runs. Pete has been with our bank since June of 1982.

The inside mail runners are **Charlie Flores, Steve Chauvin, and Steve Higgins**. Each are assigned a certain number of floors. Steve Higgins is assigned the plaza and floors one and two. Charlie works floors three through five, and six on up belongs to Steve Chauvin. They are responsible for five runs a day, and they separate and sort the mail they pick up on each run.



Harvey Winn and Fred Russ



Charlie Flores, Steve Higgins, Steve Chauvin, David Bailey, and Pete Gonzalez

David Bailey joined us for the summer and is our messenger mail clerk. His primary duty is outside deliveries. Fred states, "Anytime it is feasible and profitable for the bank, we deliver rather than mail it." This saves the bank an average of \$1,000 per month. Eight to nine hundred commercial statements are hand delivered each month, and this is handled by any one of the men. This is given high priority mainly because of the dollar savings.

"Courteous, neat, and conscientious... these are the three main requirements that have to be followed if you work in the Mail Room," says Fred. "It is important that they be conscientious and that they perform their work accurately. They are processing mail that reaches people not only throughout our city but even overseas... and this plays a vital role in the operations of our bank."

Virginia Kuse, office services manager, responds, "It is very rewarding to manage an area whose people perform as Fred and these young men do. I can't remember when they have refused a request, and they have performed their jobs in a most helpful and courteous manner."

Austin in Action

As a result of our involvement in the Austin in Action program, we will be conducting a Volunteer Fair for First City Bank employees in the Sixth Floor Conference Room. This fair will be held on Thursday, September 29, 1983. Ten agencies will be represented, and the following have been confirmed:

- Austin Rape Crisis Center
- Youth Advocacy — Tutoring Minority Children
- Outreach — Mental Health Mental Retardation, Big Buddies, Night Canteen, Night College
- Middle Earth — Teenage Shelter
- Wild Basin
- Seton Medical Center
- Warm Line — Single Parents Hot Line

Representatives from these agencies will be conducting five sessions during the day to acquaint you with the objectives of their organizations as well as where specific volunteer needs lie.

Details on the Volunteer Fair will be mailed to every employee during the coming week. Should you have any questions before then, contact Bobbie Collins at extension 4738.



*A Public Affairs Program
of The Austin Chamber of Commerce*

/CD-RATE

Key in **/CD-RATE** on the CRT and what do you get? You will get First City's current CD rate information. The screen may be used in both the SRI and CHAIN modes and is updated by the Investment Division.

Supervisor Development Path Program



Gail Hess, Steve Oestrick, Kay Scott, and Sharon Nevius. Not pictured: Carol Childress.



Front Row: Gwen Cline and Annette Ruback. Back row: Jeff Brower and Romulus Johnson.



Front row: Mark Monroe and Ron Lance. Back row: Carol Johnson, Mike Kunz, Terri (Childers) Brown, and Mike Majewski.

The Supervisor Development Path Program provides supervisors with an educational program which allows for the progressive development of knowledge and practice of supervisory skills.

We would like to recognize those people who recently completed the program which ran from October of 1982 through August of 1983. Congratulations to **Jeff Brower**, Data Operations; **Terri (Childers) Brown**, Data Administration; **Carol Childress**, Real Estate; **Gwen Cline**, Credit Analysis; **Gail Hess**, C.D.s; **Carol Johnson**, Tellers; **Romulus Johnson**, Item Processing; **Mike Kunz**, Data Programming; **Ron Lance**, Data Programming; **Mike Majewski**, Bookkeeping; **Mark Monroe**, Commercial Lending; **Sharon Nevius**, Tellers; **Stan Oestrick**, Item Processing; **Annette Ruback**, Item Processing; and **Kay Scott**, Personnel.

Moving Up



Melvin Guidry

Melvin Guidry has been promoted to assistant vice president and compliance officer of Credit Administration.

Melvin joined our bank in June of 1981 as compliance officer in the Loan Review Department. He later transferred to Credit Administration serving as credit administrator.

He is a graduate of Lamar University with a B.B.A. and has attended numerous schools for examiners which include FDIC School for Bank Examiners, Advanced Compliance Examiner School, Advanced Trust Examiner School, and Advanced EDP Examiner School.

Melvin serves as an officer of the Austin Founder Lions Club and is a Parish Council representative and church choir director at St. Thomas More Catholic Church.

Hats Off!

Over the years, First City has been noted for its friendly, personalized service. With the tremendous growth that banks have experienced, this is a quality that some banks are not able to maintain. First City prides itself with the fact that our institution has been growing at a fast pace, but has still been able to provide our customers with that personalized service they deserve.

It has been brought to our attention

that two of our colleagues have been recognized by customers (one through a letter to Jack Collins; the other by receiving a long-stemmed rose) as being "cheerful," "patient," "courteous," and "going out of their way to be helpful." **Joan Caldwell**, Credit Operations, and **Shelley Taylor**, New Accounts, are the two employees who should be commended on their efforts in maintaining First City's image to our customers.

Thanks for a job well done!

It Paid Off

After eight months of hard work, the Austin Aqua Festival has come to an end. Volunteers from across the city put in many late nights to help make this year's Fest the success it was. Our

Sharon Adamcik
Beverly Allen
Mary Ann Anderson
Jim Arth
Tom Ashburn
Linda Blackburn
Wolf Bouldin
Brent Bradshaw
Mary Cervantes (Sr. Capt.)
Gwen Cline
Vickie Cooper
Sherry Cowan
Abbie Daly
Robby Deal
Glenda Devlin
Lee Doughtie
Janet Fergus
Dan Finnegan
Sara Garcia
Tim Goles (Sr. Capt.)
Bea Good
Debbie Grona
Luis Guerra
Terry Hall
Gail Hess
Jan Holland
Tammy Holmes
Karen Hudson
Cheryl Hunter
Helen Janak
John Jett
Lori Jacobson
Carol Johnson
Larry Johnson

bank had a number of employees who volunteered their time, and we would like to recognize their hard work in support of this year's Aqua Festival.

Gwen Jung
Greg Kazak
Paula Kerr
Rosaree Kiser
Mindy Knight
Jeri Kurio (Sr. Capt.)
Shirley Lassiter (Sr. Capt.)
Marilyn Leuty
Bill Lierman
Lutie Little
Joan Lusk (Vice Commodore)
Jon MacDonald
Lori MacDonald
Margie Mahavier
Ronnie Miksch
Mark Monroe (Sr. Capt.)
Jan Moore
Sharon Nevius
Candice Nicholas
Bruce Peterson
Nancy Rathmanner
Mary Rutherford
Edna Salgada
Michelle Seiner (Sr. Capt.)
Cindy Smyth
Scott Stevenson
Cindy Strong
Beatriz Tavera
Shelley Taylor
Margie Vallejo
Gary Weseman
Kim Whitt
Nancy Williams
Vanessa Williams

A Time for Change

During the past months, the Commercial Lending area has been bulging at the seams, and there was absolutely no room to expand. Office space on the ninth floor became available, and in order for the Commercial Lending area to grow, the executive offices made plans to move.

Dust began flying on the ninth floor, and the remodeling began. On July 29 the executive offices moved into its new area and Commercial Lending began shuffling. Jack Conner, Teresa Oppermann, Richard Moore, Glenda Tiemann, Brent Standefer, and Martha Perkins now have new offices... they moved into the executive offices on the second floor. Monte Grissom and Linda Rachui moved into Richard and Glenda's area... Monte finally got an office, but the deal didn't include a phone. That's why you see Monte and Linda racing around from phone to phone.

These changes are probably just the beginning. After completion of First City Centre and designated operations move across the street, more dust will begin flying as First City Bank expands and remodels existing areas.

We do urge each of you to be aware of the moves so you can direct customers properly and avoid any confusion.



Joan Lusk, Mark Monroe, and Mark's wife, Margie.

September Birthdays

Timothy Bailey	9-01	Terry Calahan	9-16
Maggie Strong	9-01	Debra Grona	9-16
Kathleen Ward	9-01	Debra Shanks	9-16
Shannon Boggus	9-02	David Barnett	9-17
Cynthia Constantine	9-04	Rhonda Allen	9-18
Michael Hallam	9-04	Donna Jones	9-18
Brenda Johnson	9-05	Cathy Boyle	9-19
Rosaree Kiser	9-05	Ramona Morris	9-19
Ralph Lindsey	9-05	John Reeves	9-19
Elsa Lopez	9-05	Donald Lane	9-20
Mary Ann Rodriguez	9-05	Carol Hollar	9-22
Kenneth Decker	9-06	Jerry Shook	9-23
Emmit Doyle	9-06	Linda Coen	9-24
Jesus Mora	9-06	Elizabeth Duron	9-24
Beverly Scott	9-06	Rebecca Prestwood	9-24
Rachael Guzman	9-07	Kenneth Freeman	9-25
Irene Jones	9-07	Janet Nash	9-25
Glenda Devlin	9-08	Ruth Young	9-26
Nancy Gill	9-08	Pat Barker	9-27
Elizabeth Hernandez	9-09	Gwen Cline	9-28
Vickie Johnson	9-09	Darry Cross	9-28
Michael Majewski	9-10	Sara Gray	9-28
Diana Daubach	9-11	Gloria Martel	9-29
Rebecca Turrubiarde	9-11	Linda Robinson	9-29
Kathleen Barnes	9-13	Lana Tangum	9-29
Latrell Bellard	9-13	Linda Blackburn	9-30
Michael McDonald	9-13	Scott Coll	9-30
Katherine Scott	9-13	Cecelia Cook	9-30
Theresa Topolski	9-13	Ronnie Miertschin	9-30
Bonnie Beeson	9-14		

Happy Birthday!

September Training Schedule

The training courses for the month of September are as follows:

**Effective Presentations
September 7 & 8**

**Effective Business Writing
September 13, 20, 28, & Oct. 5**

**Stress Management-
Nonexempt Personnel
September 22**

**Professional Secretary
September 27**

**Assertiveness Training
September 29**

Information regarding course outlines and participant selection may be found in your Course Catalog. Classes will be limited to 15. Please complete a registration form for each participant and return them to Abbie Daly no later than September 2. Should you have any questions, please feel free to call Abbie at extension 4682.

Welcome to First City

We would like to welcome the following new employees to First City:

Janie Baros Commercial Lending
 Jack Dobbs Property Management
 Delaine Dunnigan Teller
 John Ginn Item Processing
 Carolyn Hand Personnel
 Linda Messer Commercial Lending
 George Murray Parking Garage
 Diana Nelson PBX Operator
 Anita Osborne-Lee Item Processing
 Carrie Padden Teller
 Jerome Powell Item Processing
 Angela Schmidt Teller
 Connie Stewart Data Processing
 William Tanner Credit Analysis

Wedding Plans

Wedding bells will be ringing on September 3 for **Cindi Thackston** (Regional Banking) and Terry Davis. They will be married in Del Rio and honeymoon in Corpus Christi.
 Congratulations!

Calendar Update

Sept. 5 Bank Closed, Labor Day

Sept. 10 AIB Softball Tournament

Sept. 15 UT Centennial Anniversary

Sept. 17 UT vs Auburn @ Auburn

Sept. 23 First Day of Fall

Sept. 24 UT vs. North Texas State @ Austin

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