

FIRSTCITYBANKER

First City National Bank of Austin

Vol. 4, Issue 2

February 1984

Moving To . . .

First City National Bank of Austin would like to introduce you to Jerri Sapp, assistant vice president and trust officer. Jerri's responsibilities at First City will involve Employee Benefits and Personal Trust and the Marketing of such services.



Jerri Sapp

Jerri was formerly with State National Bank of El Paso where she served as assistant trust officer and manager of the Trust Products Division. At one point in her career, she operated her own consulting firm which specialized in retirement accounts, teller training, and general revamping of various areas.

Jerri has received a certificate of achievement from the Institute of Financial Education. She is currently enrolled at The University of Texas where she plans to complete a BBA degree.

The professional organizations that Jerri has been affiliated with include: the National Association of Bank Women — El Paso and the Institute of Financial Education in which she participated on a regional and national level through various conferences and schools.

First City would like to welcome Jerri to our bank. We wish her much success in her career at First City National Bank of Austin.

Employee In The News



courtesy of the Austin American Statesman

Harold Page is ready for any car show when it comes to showing his 57 Chevy.

What comes to mind when you think about the 50s? Is it Elvis . . . poodle-dog skirts . . . penny loafers . . . jitterbug . . . or is it that Classic Chevy that used to cruise the main street?

Harold Page reminisces about his 1957 Chevy. Harold has enjoyed working on cars and has had a great interest in them since high school. About five or six years ago, he attended a car show, and the flame was rekindled. The more he thought about his 57 Chevy, the more the urge came over him to find his "old friend." After some research, Harold decided that it was not possible to relocate his old car, but he would find a replacement.

He joined the Central Texas Classic Chevy Club a little over a year ago. The club consists of members who build strong relationships with other clubs throughout the United States. Through these relationships, they obtain additional knowledge on cars, in general, car parts, etc. Harold attended the Plat car show out of Fort Worth, where people from all over the United States sell, trade, and buy cars. Harold got real lucky and found a 1957 Chevrolet. No,

it was not his original "old friend," but one that easily took its place.

A friend, experienced in body work, examined the car and said that he had never seen a car with the original mileage, original seat covers, headliners, and original paint job of such good quality — it had not been repainted since 1969. The car's original color was "highland green." After test driving the 57 Chevy, there was no doubt in Harold's mind that this was the car he had been waiting for. Harold has done some general maintenance and cosmetic work on the car, and last June, he showed it during the Lone Star Classic Convention. Most recently, Harold won 3rd place in the category of "Altered Restored" in The Winston Championship Auto Show against eight other automobiles in that category. The Classic Chevy Club, in which Harold serves as vice president, took home a total of one 1st place, two 2nd place, and one 3rd place trophies. The club also went home with the plaque for best display of their 1955, 56, and 57 "Classic Chevrolets."

FIRSTCALL



During the past several weeks, we have experienced some problems with our telephones, and have asked you to "please excuse any inconvenience." Why the inconvenience? The reason behind the phone interruptions is that our phone system has just undergone a total software change in preparation for our participation in the First City Telecommunication Network ... FIRSTCALL. During the installation of the lines, the hardware, and the software to support the network, we have experienced problems with telephone service and delays in getting them resolved. We are sorry for the frustrations and inconvenience it has caused, and thank you for your patience and cooperation.

FIRSTCALL has been established for all First City Bancorporation member banks and has been designed to provide each participating bank with the most modern, cost-effective, corporate telecommunication network available. FIRSTCALL will be in operation on February 3, 1984.

What is FIRSTCALL's major benefit?

It is projected that FIRSTCALL can save up to 30% on First City's existing long-distance expense, corporate wide. These savings can directly affect each department as FIRSTCALL allows better cost allocations.

This high-quality service provides switching equipment at First City National Bank of Houston, First City Bank of Dallas, and First City National Bank of Austin and will route all calls and maintain records of accounting information for each call.

FIRSTCALL should not affect any existing main numbers for the bank or any individual station numbers. It is designed to provide special capabilities that will enhance your present telephone needs.

Training sessions have been conducted in procedures for using the network. If you have any questions concerning the new communication service, feel free to call me at extension 4580.

Virginia Kuse

Nine Factors in Happiness

The Sociology Department of Duke University did a study on peace of mind and happiness. They found nine factors that were most likely to contribute to mental and emotional stability. They were:

1. Absence of suspicion and resentment. Trusting and avoiding grudges were important.
2. Living in the present and future. Brooding over past mistakes and experiences created unhappiness.
3. Recognizing conditions that can't be changed. Learning to live with them.
4. Cooperating with life instead of running away from it.
5. Forcing yourself to be outgoing with others rather than retreating within,

especially during periods of emotional stress.

6. Refusing to pity yourself or make alibis for your actions.
7. Cultivating old-fashioned virtues of love, honor, loyalty, thrift.
8. Not expecting too much of yourself. If there is a wide gap between what you think you can do and the reality of what you can do, unhappiness will result.
9. Finding something bigger than yourself in which to believe. Self-centered, egotistical, and materialistic people score lowest of all in any test for measuring happiness.

Hats Off!

Joan Caldwell does it again ... Joan in our Credit Operations Department has received another compliment for our bank. An employee of the Lexington Mortgage Inc. recognized Joan as being "cheerful," "patient," and "most helpful" when it came to processing their credit verifications. This, in turn, made his responsibilities much easier.

Thanks for a job well done!

Tidbits

Bill Lierman (Real Estate) and wife, Sue, are the proud parents of a baby boy. William Phillip, Jr. was born on December 29 and weighed 7 lbs., 4 oz.

Christmas Memories



February Birthdays

Jack Dobbs	02-01	Gwen Jung	02-15
Warren Wetzel	02-02	Leah Ricketts	02-16
Becky Euler	02-03	Genevieve St. Pierre	02-16
Janie Villareal	02-03	Carol Belvin	02-17
Lee Doughtie	02-04	Renee Howard	02-17
Barbara Howard	02-04	Sue Carmack	02-18
Julie Cearlock	02-05	Carroll Lively	02-18
Janie Meyers	02-05	John Miller	02-18
David Baley	02-06	Teresa Teno	02-18
Lourdes Cruz Euresti	02-07	Paula Thomas	02-20
Beth Avery	02-08	Brent Bradshaw	02-21
Ralph Lay	02-08	Jarri Roberts	02-21
Louis James	02-09	Elizabeth Frank	02-22
Helen Foerster	02-10	Stuart Maxwell	02-22
Reggie Alexander	02-11	Ann Pollack	02-22
Martha Dunnigan	02-11	Robert Royala	02-23
Paula Whitt	02-11	Christine Thomas	02-23
Nancy Williams	02-11	Mark O'Quinn	02-24
Candice Nitcholas	02-12	Kelly Price	02-24
Liz Saldivar	02-12	Janice Ootsey	02-25
Glenda Lane	02-13	Kelly Kensing	02-27
Linda Wade	02-13	Christine Mangiantini	02-27
Alan Bullock	02-14	Sharon Nunez	02-27
Laurie Clark	02-15	Bobby Campbell	02-28
Lede Johnson	02-15	James Jerome	02-28

Happy Birthday!

February Training Schedule

The training courses for the month of February are as follows:

**Stress Management-Non-Exempt
February 2**

**Time Management-Non-Exempt
February 7**

**Communication Seminar for Work
Leaders
February 9 & 16**

**Boomerang II
February 14**

**Telephone Techniques
February 23**

Information regarding course outlines and participant selection may be found in your Course Catalog. Classes will be limited to 15. Please complete a registration form for each participant and return them to Abbie Daly. If you have any questions, call Abbie at 4682.

If you are planning to enroll in one of these courses, remember that training will be held in the new Training Room, First City Centre, Ninth Floor.

First City Banker

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Editor — Shannon Boggus

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Did You Know

According to surveys of adult Americans, nearly half are involved in volunteer work of some kind. Two-career parents and parents with older children give more time than any other group. Of teenagers surveyed, 51 percent reported that they did volunteer work.

Welcome to First City

We would like to welcome the following new employees to First City:

Roger Aderhold Security
Pedro Gonzales Bookkeeping
Diana Helton .. Commercial Lending
Administration

Kim Herber Investments
Beverly Knife Item Processing
Ginger Magnuson Real Estate
Ann Pollack Teller

Calendar Update

February 2	Groundhog Day
February 12	Abraham Lincoln's 175th birthday.
February 14	Valentine's Day
February 20	BANK CLOSED in observance of Washington's Birthday
February 29	Leap Year Day