

# FIRSTCITYBANKER

First City National Bank of Austin

Vol.4, Issue 9

September 1984

## First City's Adopt-A-School Program

### A Message From The Chairman

*The latter part of August marks our first full year in the Adopt-A-School Program. Based on what was accomplished during the spring semester of 1984, we are certainly excited about the coming year. Unquestionably, this is the first volunteer program which we have undertaken which has met with such tremendous success. I think that the personal involvement of so many of our people, coupled with the unbelievable needs of our schools, have given the program additional impetus.*

*Recently, Bobbie Collins and I had lunch with Belia Greek and Diane Crowe, who are the principals of Zavala and Casis, and I can assure you that they are looking to the bank, which means each of you who are participating in the program, for a tremendous amount of support in the coming school year. It is most gratifying to me to sense your enthusiasm and, then, to see the results of what we are accomplishing in such a short period of time.*

*I look forward to working with each of you in the program during the 1984-85 school year.*

*John Scurlock*

### What Is Adopt-A-School?

It is a community-wide effort to pair businesses, civic groups, churches, and neighborhood associations with a school or schools. This partnership will provide the adopted school(s) with a source for volunteers, funds, and other types of assistance.



*John Scurlock with a group of kindergarten students at Zavala Elementary*

### Why Get Involved?

The program offers us an opportunity to see how our public school system works and is an excellent way for the kids to acquaint themselves with business people and the business environment.

**Gary Fowler**, Adopt-A-School Steering Committee member, says that the "biggest satisfaction you get is from working with the kids." He went on to say, "The point I'm trying to make is that after working the Track and Field Day at Zavala Elementary, you felt you were a part of the school, not just an outsider looking on. I'm sure Beverly Hunter, co-coordinator of the two days of events, would agree."

**Ethel Banks**, Consumer Loan Operations, has helped us with bank tours on several occasions. Her comment about her involvement was, "I'm a working mother, and with this program, I have the opportunity to work with other children, which means I still feel that I am doing my part for the school district."

These are just two reasons why to get involved . . . as a reminder, don't forget to turn in your "volunteer pro-

file" you received last month. We look forward to hearing from you.

Adopt-A-School  
Hot Lines  
4738  
4714  
4737

### A Little About our Adopted Schools . . .

Zavala Elementary is located in east Austin at 310 Canadian, and its paired school, Casis Elementary, is located in west Austin at 2710 Exposition. As paired schools, the children in the first, second, and third grades attend Casis, and fourth through sixth grades attend Zavala, with kindergarten students staying at the school closest to their home. Both schools offer the students a variety of educational programs along with the traditional classes.

McCallum High School, located at 5600 Sunshine Drive, is the last of our adopted schools. McCallum has approximately 1,400 students and was honored during the past school year as one of the top 12 high schools in the state of Texas.

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## Moving To . . . Austin



Randal  
Rose

First City National Bank of Austin would like to introduce you to **Randal Rose**, senior vice president and manager of Group II, Private Banking Division.

Randal was formerly with First City National Bank of Arlington where he served as senior vice president and manager of the Professional and Executive Lending Division. He has been with First City since 1981, but has been in banking for 15 years.

Randal has attended the National Commercial Lending School and Southwestern Graduate School of Banking at Southern Methodist University.

His past community involvements include: Arlington Library Board of Trustees, Board of the American Heart Association, several positions on the Chamber of Commerce including Economic Development Committee, and chairperson for the United Way Fund Drive.

Originally from Austin, he and his wife Christie couldn't refuse the invitation to come back. Randal and Christie are expecting their first child in October.

Randal comments about moving to First City-Austin, "I'm particularly impressed with the friendliness of all the people here at the bank, and I'm looking forward to making Austin my home, once again."

We at First City would like to welcome Randal and Christie to Austin and to the bank. We wish him much success with his career at First City National Bank of Austin.

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## FYI

### Employee Checking Accounts

- **Service Charge Refunds . . .** if you receive a service charge in error by the bank; e.g., monthly service charge or FirstNet service charge, contact your department manager. Your manager, in turn, will need to notify Customer Service in writing that the charges should be refunded.
- **Insufficient Funds Charges (NSF) . . .** each item, whether paid or returned, will be assessed the normal returned item charge. This charge may not be waived *unless* a bank error has been made, the employee transfers monies from another First City account to cover the insufficient check (this must be done on the same day that the NSF occurs), or the funds are covered by Signature Credit.
- **Opening a New Checking Account . . .** when you open a new checking account at First City (the account that is used for direct deposit of your pay), the following procedures should be followed: (1) open checking account in the New Accounts Department and (2) after opening your checking account, notify Human Resources in writing that you have opened your account; be sure to include your account number in the memo.

Please keep in mind that if you close your checking account and open a new one in its place, please notify Human Resources in writing of the change.

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## Tidbits

### Wedding Bells . . .

**David Bixby** (Credit Analysis) married Betsy Powell on Saturday, June 8. The Bixby's spent a week in the San Francisco area for their honeymoon.

We've just gotten word that **Brenda Dexter** (Collateral) and Paul Barnes plan to tie the knot on December 1.

**Bill Tanner** (Credit Analysis) and Terri Cowser were married on August 11. They honeymooned for a week in Jamaica.

**Dan Yates** (Trust) and his bride Karen were married on August 10. The couple honeymooned in Mexico.

Congratulations to all!

### Baby Boom . . .

It has been brought to our attention recently that we're definitely in a baby boom! We would like to congratulate these expectant mothers and wish them well during the upcoming days and months.

**Shirley Atwood**, Bookkeeping (due October 31)

**Evelyn Blackmon**, Bookkeeping (due November 4)

**Joy Cox**, Commercial Loans (due January 9)

**Dru Ethridge**, Regional Banking (due February 9)

**Terrie Hall**, Commercial Loans (due January 23)

**Jenny Jellison**, Bank Card Services (due January 28)

**Kim McLean**, C.D.s (due October 17)

**Julie Meir**, Bank Card Services (due March 5)

**Maria Ojeda**, Data Processing (due October 4)

**Anita Osborne-Lee**, Credit Operations (due August 30)

**Loretta Rock**, Private Banking (due January 29)

**Charlotte Thornton**, Private Banking (due March 1)

Speaking of babies, **Mary Rutherford** (Credit Operations) and her husband Rick are the proud parents of a baby girl born on July 28. Elizabeth Claire weighed 7 lbs., 6½ oz. and joins two brothers, Jason and Eric. Congratulations, Mary!

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## CPR

CPR classes will be held Wednesday, September 12, from 1:00-5:00 p.m. in the San Jacinto Building. Interested employees should call Sharon Goodwin at extension 4733 to register.

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# The Symbol Says It All.

## Why . . . United Way?

Just think about it . . . whether we're giving or receiving help, we need each other. Our community is growing and our needs have grown too much for any of us to remain indifferent to each other. In one way or another, each one of us, directly or indirectly, is touched by United Way. You, or even someone you know, may have received help through such services as child care, disaster assistance, or even exercise and physical fitness classes at the YMCA or YWCA.

Why give to the United Way? Because that is the way to get the most money to the most people quickly and economically. Children that enjoy funded breakfast programs, flood victims, an elderly neighbor, the family with a drinking problem — these are among the few who benefit from the United Way.

Your gift supports many programs and touches many lives!







## Why Payroll Deduction

We need your support. No amount is too small, and payroll deduction makes it easy.

### Benefits of Payroll Deduction

- contribution will be spread over a 12-month period beginning January 15, 1985
- for tax purposes, you have a record of your contribution on your pay credit
- through payroll deduction, a contribution of:
  - \$24 is only \$2 per month, and
  - \$60 is only \$5 per month

 <p>You've seen this symbol around—at health agencies, day care facilities, neighborhood centers and, of course, on all United Way posters and publications. But did you know the symbol's very simple, yet universal, message?</p>	 <p>At the bottom is a helping hand. The hand symbolizes the services and programs supported by the United Way that in turn support the people in our community.</p>
 <p>The image in the center, based on the universal symbol of mankind, is cradled by the helping hand. It shows that all people are supported and uplifted by United Way efforts.</p>	 <p>And a rainbow springs from the helping hand, representing the hope of a better life possible through the United Way. In these simple figures is the sum total of the United Way philosophy—to promote voluntarism and to support voluntary organizations in their efforts to provide a better life for us all.</p>

Developed by United Way of Greater Rochester (N.Y.).

## An Invitation

We would like to personally invite you to attend one of the United Way employee rallies that will be held during the week of September 10. If you have not sent in the reply portion of the letter you received earlier, it's not too late. So don't forget to mark your calendar, and we certainly hope to see you there.

**Schedule of Rallies**  
First City Bank Building, Room 610

**Monday, September 10**  
10:00 a.m. - 10:30 a.m.  
10:30 a.m. - 11:00 a.m.

**Wednesday, September 12**  
1:00 p.m. - 1:30 p.m.

**Thursday, September 13**  
1:00 p.m. - 1:30 p.m.  
2:00 p.m. - 2:30 p.m.

**First City Centre, Training Room,  
Ninth Floor**

**Monday, September 10**  
1:30 p.m. - 2:00 p.m.  
3:00 p.m. - 3:30 p.m.

**Thursday, September 13**  
3:00 p.m. - 3:30 p.m.

# Pull In the Anchor!

Summer is drawing to an end, and the city's 23rd Austin Aqua Festival has ended.

After nine months of hard work from 5,000 volunteers, the ten-day summer festival proved to be a huge success. More than 100,000 people attended the Fest nights held on Auditorium Shores.

**Joan Lusk**, assistant vice president, Funds Control, has served as a vice commodore for the past two years. This assignment is by invitation from the Board of the Austin Aqua Festival. As vice commodore, she was responsible for one of the Fest stages. This means that from the day she received the signed contract, it was her responsibility to see that every aspect of the contract was followed through — from stage preparation to making sure that the entertainers were on stage on time.

First City had a number of volunteers working, and many of them worked into the "wee" hours (as late as 4:00 a.m.) . . . that's devotion. At this time we would like to recognize our volunteers for their hard work and support of this year's Aqua Festival.

Sharon Adamcik  
Ed Alonzo  
Candace Bidwell  
Shannon Boggus  
Wolf Bouldin  
Shelley Bradshaw  
Terri Brown  
Peggy Buxkemper  
Mary Cervantes-Sr. Capt.  
Sheri Cowan  
Tad Curtis  
Abbie Daly  
Janet Fergus  
Dan Finnegan  
Gary Fowler  
Amie Franz  
Chris Gamel  
David Goertz  
Jackie Gordon  
Joann Harkins  
Shirley Herring-Sr. Capt.

Karen Hudson  
Cheryl Hunter  
Lionell Johnson  
Gwen Jung-Sr. Capt.  
Gregg Kazak  
Sammy Kipple  
Rosaree Kiser  
Jerri Kurio-Sr. Capt.  
Glenda Lane  
Marilyn Leuty  
Elsa Lopez  
Ronnie Miksch  
Karen Ponish  
Giselle Rohleder  
Edna Salgado  
Michelle Seiner-Sr. Capt.  
Ray Steward  
Cindy Strong  
Bill Tanner  
Alan Williams  
Vanessa Williams

To those "behind the scenes" people at the bank who did their part in helping the Aqua Festival . . . *commercial vault and teller operations staff* . . . to the Skipper Pin sellers — *Sharon Nevius, Clay Cary, and all the tellers at the east and west drive-thrus* . . . and to everyone who sold pins at the *Information Desk* . . . THANK YOU!

On that note, Joan comments, "Our Aqua Festival volunteer support has grown from 100 to what it is today. The festival touches all aspects of our community, and I would like to personally thank everyone who worked with me and all of the First City people involved. Because of you, the festival is successful."



## The Volunteer Connection

The Volunteer Center, Austin's volunteer connection, has only one goal — to help Austin's citizens realize the joys, the pleasures, and the importance of volunteering.

Last year over 170,000 Austinites connected in every part of Austin by volunteering to perform hundreds of vital services. The need for increased volunteer involvement is vital as Austin continues to grow. The 800 people moving into Austin on a weekly basis have put a strain on the ability of human service organizations to meet the growing demands for their help. This, coupled with the limited growth in operating budgets of approximately five to eight percent support from the private sector in forms of volunteers and professional assistance, is essential.

First City National Bank's commitment to promoting volunteerism through the Volunteer Center encourages everyone to make a difference in our community by caring.

Won't you join us for hot dogs and cokes on **September 17th** on the mezzanine level at First City Centre? From **11:00 a.m. to 2:00 p.m.** twenty-five agencies will be on hand to answer any questions that you might have concerning those agencies. So mark your calendar and spend a few minutes of your lunch hour with us.

## Come On . . . Join In On The Fun

Are you wanting to get in shape, firm up, and just feel better overall? If so, there are openings in the Aerobics Class offered for First City employees. Come on, ask a friend to join with you! Place: Training Room, First City Centre, Ninth Floor

Time: 5:15-6:15 p.m., Monday & Thursday

Cost: \$10

Please contact DeShaun Bradley, Human Resources, at extension 4681 if you have any questions regarding class enrollment.

## Moving Up



*Jon McDonald*



*Janice Ootsey*



*Annette Ruback*



*Casey Sieverman*

John C. Scurlock, chairman of the board, and Jack Collins, president, of First City National Bank of Austin have announced the following promotions:

**Jon McDonald** has been promoted to loan officer, Commercial Banking Division.

**Janice Ootsey** has been promoted to item processing officer, Administrative Division.

**Annette Ruback** has been promoted to item processing officer, Administrative Division.

**Casey Sieverman** has been promoted to item processing officer, Administrative Division.

Other promotions include:

**Teresa Oppermann** has been promoted from executive secretary to administrative assistant, Private Banking Division.

**Martha Perkins** has been promoted from executive secretary to administrative assistant, Commercial Banking Division.

**Geri Taylor** has been promoted from executive secretary to administrative assistant, Real Estate Division.

**Janet Waldeier** has been promoted from executive secretary to administrative assistant, Marketing Division.

**Carl Stephens** has been promoted from transit clerk to security officer.

**Ellen Stein** has been promoted from customer service representative to trust real estate clerk.

**Stephanie Mahar** has been promoted from customer service representative to accounting clerk.

Congratulations to these individuals for their hard work and dedication to First City. Good luck with your new opportunities and responsibilities.

## Supervisor Development Path Program

We would like to recognize those people who recently completed the Supervisor Development Path Program which ran from January through May of 1984. Congratulations to each of you for your hard work and dedication.



*Laura Cobo, Judi Hargrove, Bea Good, Don Bartko, and Sandy Hennig*



*Debbie Seidenberger, Janice Ootsey, Rick Jackson, and Ramona Morris. Not Pictured: Ray Steward*



*Cheryl Hunter, Lana Tangum, Casey Sieverman, and Bill Marshall*

Happy Birthday\*Happy Birthday\*Happy Birthday\*Happy Birthday\*Happy Birthday

## September/October Birthdays

Debbie Grona	9/16	Linda Blackburn	9/30
Claire Klemt	9/16	John Martinez	9/30
Wanda Williams	9/16	Cecelia Cook	9/30
Beverly Matthews	9/17	David Bixby	10/03
David Barnett	9/17	Gary Fowler	10/03
Curt Wegenhoft	9/18	Hazel Ingram	10/03
Terry Good	9/18	DeShaun Bradley	10/04
Rosemary Leyva	9/18	Ivan Shepperd	10/04
Donna Jones	9/18	Darrell Shuler	10/04
Ramona Morris	9/19	Ray Hudson	10/05
Sue Hamilton	9/20	George Murray	10/05
Don Lane	9/20	Debbie Lowe	10/06
Valerie Langille	9/21	Dolores Sifuentes	10/06
Gary Gist	9/21	Shirley Atwood	10/07
Jerry Shook	9/23	Darryl Cook	10/07
Karen Ponish	9/23	Catherine Frasier	10/07
Liz Duron	9/24	Ed Piner	10/08
Becky Prestwood	9/24	Jerri Sapp	10/08
Pamela Maynard	9/24	Dwight Chambers	10/09
Helene Marshall	9/25	Rebecca Kuban	10/10
Janet Nash	9/25	Liesa Generali	10/11
Matthew Fobi	9/26	Homer Longoria	10/11
Shirlene Breland	9/27	Robert Marshall	10/11
Patricia Barker	9/27	Liz Archer	10/12
Sara Gray	9/28	Steve Ogle	10/12
Gwen Cline	9/28	Vivian Rios	10/12
Susan Sponsler	9/28	Michael Sullivan	10/13
Lana Tangum	9/29	Gloria Hernandez	10/15
Ronnie Miertschin	9/30	Jerri Kurio	10/15

Happy Birthday\*Happy Birthday\*Happy Birthday\*Happy Birthday\*Happy Birthday

## Welcome to First City

We would like to welcome the following new employees to First City:

Bridget Baghdadam . . . . . Data Processing  
 Heidi Berry . . . . . Credit Cards  
 Carl Brewer . . . . . Data Processing  
 Jacqueline Brooks . . . . . Data Processing  
 Donald Carter . . . . . Bookkeeping  
 Drew Cartwright . . . . . Item Processing  
 Salvador Castro . . . . . Security  
 Robert Clark . . . . . Teller  
 Pamela Coleman . . . . . Data Processing  
 Linda Ellis . . . . . Item Processing  
 Noemi Espinoza . . . . . ATM Services  
 Druscilla Ethridge . . . . . Regional Banking  
 Ceatrice Harris . . . . . Data Processing  
 Monique Henderson . . . . . Item Processing

Mike Hill . . . . . Property Management  
 Alissa Jackson . . . . . Collateral Services  
 Rebecca Johnson . . . . . Word Processing  
 Claire Klemt . . . . . New Accounts  
 Barbara Kubesch . . . . . Collections  
 Rosemary Leyva . . . . . Credit Analysis  
 John Mitchell . . . . . Data Processing  
 Karthigasen Naidoo . . . . . Item Processing  
 James Rabold . . . . . Data Processing  
 Kris Reedy . . . . . Bookkeeping  
 Sally Shaw . . . . . Real Estate  
 Michelle Simon . . . . . Data Processing  
 Ann Stewart . . . . . Credit Operations  
 Elizabeth Taylor . . . . . Data Processing  
 Pamela Vance . . . . . Data Processing  
 Sheila Wojcik . . . . . Real Estate

## September Training Schedule

The training schedule for the month of September is as follows:

### Number Skills September 10-14

### Effective Business Writing September 18, 20, 25, & October 4

### Stress Management — Exempt September 19

### Customer Relations September 25 & 26

Classes will be limited to 15. Please complete a registration form for each participant and return them to Abbie Daly. If you have any questions, call Abbie at extension 4682. Training will be held in the Training Room, First City Centre, Ninth Floor.

## Calendar Update

- September 3 Labor Day (Bank Closed)
- September 9 National Grandparents Day — a day for visiting grandparents or elderly shut-ins, giving them recognition and showing our appreciation of them.

September 22 First Day of Fall

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