

FIRSTCITYBANKER

First City National Bank of Austin

Vol. 4, Issue 10

October 1984

We Couldn't Have Done It Without You!

And we couldn't have asked for a more perfect day! First City's Volunteer Fair, Austin's Volunteer Connection, proved to be a huge success, and for those of you who attended ... many thanks. Mayor Ron Mullen presented John Scurlock and Jack Collins with a proclamation proclaiming September 17, 1984, as AUSTIN VOLUNTEER CONNECTION DAY.

Our bank's management has shown their support by making a strong commitment to the Volunteer Center — Austin's Volunteer Connection.

The crowd seemed pleased to have a means of visiting with a variety of human service agencies as well as each agency having a way of providing information about their agency to a number of people.

For instance, Mary Matthews with Recording for the Blind commented on the fact that the people seemed very receptive and that her agency was able to reach a number of people who had never heard of the agency. Recording for the Blind provides recorded educational books to individuals who cannot read standard printed materials because of visual, physical, or perceptual handicaps.

If you are interested in volunteering through the Volunteer Center, Austin's Volunteer Connection, contact Bobbie Collins, extension 4738, to receive a Volunteer Center Skillsbank Questionnaire. The questionnaire will provide information that will be entered into the Volunteer Center's Computer Network. When an agency needs individ-

uals, their request goes through the Volunteer Center and their needs are matched with volunteers. As a potential volunteer, you will be contacted by an agency to see if both you and the agency will benefit from the relationship.

The Volunteer Center acts as a clearing network for over 200 agencies and is truly Austin's Volunteer Connection. The Volunteer Center stresses that you can volunteer to do as much or as little as your schedule allows — daytime, evenings, or weekends — in groups or alone — daily, weekly, monthly, or a few hours — from your home or in the community.



Mayor Ron Mullen presenting the proclamation to John Scurlock and Jack Collins. Also pictured: August Petersen, board chairman of the Volunteer Center (far left).



Austin Public Library was just one of the Human Services agencies represented, and Tad Curtis is finding out exactly what their needs are.



Shelley Bradshaw spent her lunch hour at the Volunteer Fair.



Glenda Tiemann visiting with a representative with the Southwood Nursing Home.



Tracy Folse and Lori Spence enjoying hot dogs. Incidentally, it was estimated that over 500 hot dogs were served.

Moving To . . . Austin



Pamela Folger

First City National Bank of Austin would like to introduce you to **Pamela Folger**, assistant vice president and trust investment officer, Trust Investments. She will be responsible for investing funds in corporate trust accounts, working directly with potential and current clients in presenting trust investment opportunities.

Pamela has been in financial services, in general, for the past four years, most recently serving as investment officer in the Trust Department of Union Trust Company, New Haven, Connecticut. She is a native Texan, born in Amarillo, raised in Dallas, and holds a Bachelor of Arts degree from The University of Texas at Austin. Pamela is a candidate for a MBA having attended The University of New Haven. She plans to continue working on her Master's at St. Edward's University.

We at First City would like to welcome Pamela back home to Texas, to Austin, and to the bank. We wish her much success with her career at First City National Bank of Austin.

Get Ready . . . Get Set!

On Saturday, November 3, the American Heart Association will be conducting its annual Turkeywalk. Once again the walk will be held on a ten-mile route along the Town Lake Hike and Bike Trail beginning at 9:00 a.m. There will be prizes galore . . . grand prizes will be awarded for the largest **collected** donation amounts and prizes include:

- First Prize — Trip for two to Las Vegas
- Second Prize — Microwave Oven
- Third Prize — \$300 Gift Certificate from Varner's Jewelers

Each walker who turns in \$110 wins a Thanksgiving turkey. Everyone who turns in \$40 wins a t-shirt. Turn in \$130 and get both a turkey and a t-shirt.

BONUS PRIZES

Collected Amount	Prize
\$300	Casio Sports Watch or Running Watch
\$600	Walk-A-Round Personal Cassette with Head Phones
\$900	One Night Weekend Package at the Hyatt Regency, Austin, Texas
\$1,200	13" Color TV

Bonus prizes are non-cumulative.

If you are interested in participating in this year's Turkeywalk, feel free to contact any one of the following individuals:

Shirley Herring	-	4713
Gary Fowler	-	4669
Gwen Cline	-	4653
Peggy Buxkemper	-	4667
Sharon Adamcik	-	4858
Mike Majewski	-	4524
Mark Monroe	-	
(First City Bank - Northwest Hills)		346-9100

You are probably already aware that heart disease causes 46 percent of all deaths in Texas. All of us have family or friends who have been affected. The American Heart Association's work to fight this disease is important. We hope that you will be able to help in that fight by joining in on the 1984 Turkeywalk.



Just For Today

Just for today I will try to live through this day only and not set far-reaching goals to try to overcome all my problems at once. I know I can do something for 12 hours that would appall me if I felt that I had to keep it up for a lifetime.

Just for today I will try to be happy. Abraham Lincoln said, "Most folks are about as happy as they make up their minds to be." He was right. I will not dwell on thoughts that depress me. I will chase them out of my mind and replace them with happy thoughts.

Just for today I will adjust myself to what is. I will face reality. I will try to change those things I can change, and accept those things I cannot change.

Just for today I will try to improve my mind. I will not be a mental loafer. I will force myself to read something that requires effort, thought, and concentration.

Just for today I will exercise my soul in three ways. I will do a good deed for somebody — without letting them know it. (If they find out I did it, it won't count.) I will do at least two things that I know I should do but have been putting off. I will not show anyone that my feelings are hurt; they may be hurt, but today I will not show it.

Just for today I will be agreeable. I will look as well as I can, dress becomingly, talk softly, act courteously, and speak ill of no one. Just for today I'll

not try to improve anybody except myself.

Just for today I will have a program. I may not follow it exactly, but I will have it, thereby saving myself from two pests: hurry and indecision.

Just for today I will have a quiet half hour to relax alone. During this time I will reflect on my behavior and will try to get better perspective on my life.

Just for today I will be unafraid. I will gather the courage to do what is right and take the responsibility for my own actions. I will expect nothing from the world, but I will realize that as I give to the world, the world will give to me.

-excerpted from "Dear Abby"

Keeping It Safe . . .

If you're not aware of it already, there is someone looking out for your safety as well as the safety of our customers. That someone is **John Pope**, director of security. Mr. Pope served for over 30 years as sergeant of forgery with the Austin Police Department, and it was after his retirement that he decided on a new career with First City. Since joining the bank in 1981, his major focus has been "beefing up" security measures for the bank. When he came on board, we had one security guard and now we have twelve. With an exceptional security crew that includes **Ray Clark**, captain, **Bob Long**, lieutenant, **Harry Knapp**, **Gayle Wilkinson**, **Paul Dextraze**, **Gary Foster**, **Robert Aderhold**, **James Rice**, **Pat Hurley**, **Carol Stephens**, **Salvador Castro**, and **Pat Collier**, we are under the watchful eyes of security officers 24 hours a day, seven days a week.

Right now our bank is going through some security changes, and the precautions being taken have our best interests in mind. The Security Department is well equipped with the most up-to-date equipment . . . from the identification and finger-printing machines, card reading systems which are being installed throughout the bank that require a verification card for access, and roving cameras, to the Diebold MPS



Bob Long making his rounds in the Lobby. (Keep smiling, Bob!)



Ray Clark (left) and John Pope going over a few details in the Security Office.

1020 that displays all alarms throughout the bank. Mr. Pope feels confident that the new surveillance equipment and the presence of security officers will deter somebody from doing harm to us or the bank.

It is anticipated that on October 1, the Ninth Street entrance to the bank will be accessible only by use of a verification card during the hours of 9:00 p.m. to 6:00 a.m., Monday - Friday, and on Saturday, Sunday, and holidays.

Facts To Know

- Guard Service Numbers: ext. 4563
ext. 4564
- A wheelchair and first-aid kit are located in the Security Department.
- Oxygen emergency inhalators are located in the stairway of the bank on the following floors: Plaza, 3rd, 6th, 9th, 12th, and 15th (First City Bank building); 9th and 10th (First City Centre); and at both east and west drive-thru locations.

"We need everyone's cooperation. If you see something out of the ordinary, we would appreciate your giving us a call," commented Mr. Pope. "We are the police of the bank, and we will deal with any problem that arises and assist anybody, anytime."

Employee Referral Award Program UPDATE

First City National Bank of Austin recently implemented an Employee Referral Award Program. The program was developed to enhance the quality of potential candidates for employment while rewarding our employees for their contributions to the organization.

The program is a success! During the months of July and August nine First City employees made referrals to the

Human Resources Division who were then subsequently employed.

Our president, Jack Collins, recently visited each employee's department and presented the cash awards. Mr. Collins commented, "The tremendous growth of Austin has placed increased demands on our recruiting efforts. The contributions of these employees and future recipients are greatly appreciated. I congratulate each of you." The employees and their respective awards are as follows:

Beverly Allen	\$150
Nora Garza	\$300
Matthew Janowski	\$150
Louis James	\$300
Julie McClung	\$150
Bill Keller	\$150
Judy Nemir	\$300
Lynn Reed	\$300
Regina Storie	\$150



Knowing the right people has paid off for (left to right) Judy Nemir, Julie McClung, Bill Keller, and Beverly Allen.



It's paid off for these individuals, too . . . (left to right) Louis James, Lynn Reed, and Nora Garza. Not pictured: Regina Storie and Matthew Janowski



**This ad
is for all those
who ever wonder
if your United Way gift
is really appreciated.**



United Way

Thanks to you, it works, for ALL OF US.



A Public Service of This Newspaper & The Advertising Council

Who are they? Where are they?



Seated: Peggy Foreman. Standing: Julie McClung, Judi Flint, and Beverly Hunter. Not pictured: Vanessa Williams.

In June of 1984 a new department was created . . . Systems Coordination. It is located on the second floor (old Loan Review offices) opposite the Officers' Dining Room. This area was formed for the purpose of serving as liaison between the lending staff and the Data Processing Department for the AFS Commercial Lending System. They provide support training on all of First City's computer systems and help develop smaller programs for the microcomputers. CIF, which has the responsibility of maintaining complete customer profiles for lenders, is now a part of Systems Coordination.

The people behind the system . . .

Systems Coordination reports to the Loan Administration Division headed by Harold Page, senior vice president.

Peggy Foreman is the systems coordinator and manager. Peggy has been with our bank since January of 1983 when she began training in Credit Analysis. Peggy holds a BBA in finance and a BBA in data processing from The University of Texas.

Beverly Hunter is assistant systems coordinator. Beverly has been with the bank since March of 1982. Her interest in microcomputers began when she was responsible for doing performance reports that aided lending officers in Credit Administration.

Julie McClung, systems coordination assistant, compiles direct/indirect loan information on our borrowers. The reason for this is to give the lending officer a better idea of the entire banking relationship. Julie has been with the bank since February of 1984.

Judi Flint is CIF manager and has been with First City for five years. She is involved in the training of bank personnel on CIF and AFS systems and assists with other AFS system support.

Vanessa Williams serves as CIF clerk, and she joined the bank in February of 1983. Vanessa assists with on-going AFS system maintenance as well as CIF training.

This department is ready to assist you with your computer needs and is more than happy to help you reach your goals.

Moving Up



Jeff Wright

John C. Scurlock, chairman of the board, and Jack A. Collins, president, of First City National Bank of Austin have announced the following promotions:

Jeff Wright has been promoted to funds control officer, Wire Transfers and Funds Control Department.

Elizabeth Duron has been promoted from work leader to supervisor, Word Processing Department.

Karen Hudson has been promoted from secretary III to staff assistant, Security Department.

Angela Taylor has been transferred from phone inquiry clerk to customer service.

Congratulations to these individuals for their hard work and dedication to First City. Good luck with your new opportunities and responsibilities.

Tidbits on the workin' life

MOTIVATION: Treat people as if they were what they ought to be, and you help them to become what they are capable of being. — Goethe

HUMAN RELATIONS: Nothing great has ever been achieved without enthusiasm. — Ralph Waldo Emerson

POSITIVE THINKING: Don't look back. Something might be gaining on you. — Satchel Paige

COMMUNICATIONS: Some people speak twice before they think once. — Arnold Glasgow

HOLISTIC MEDICINE: Avoid fried meats which angry up the blood. Keep the juices flowing by jangling around gently as you move. Avoid running at all times. — Satchel Paige

EVALUATIONS: A yawn is at least an honest opinion. — Anonymous

LONG-RANGE PLANS: Goals that go in one year and out the other. — Will Lorey



United Way

Happy Birthday*Happy Birthday*Happy Birthday*Happy Birthday*Happy Birthday

October/November Birthdays

David Bixby	10-03	Diana Moussette	10-17
Gary Fowler	10-03	Phil Schwarz	10-17
Hazel Ingram	10-03	Don Bartko	10-18
Darrell Shuler	10-04	Linda Bundick	10-19
Ivan Shepperd	10-04	Steven Coppedge	10-20
DeShaun Bradley	10-04	Deborah Rackley	10-20
George Murray	10-05	Heidi Berry	10-20
Ray Hudson	10-05	Darlene Douglas	10-21
Debbie Lowe	10-06	Annette Ruback	10-21
Dolores Sifuentes	10-06	Dana Stringfellow	10-23
Darryl Cook	10-07	Connie Blaschke	10-24
Shirley Atwood	10-07	Arthur Contreras	10-26
Catherine Frasier	10-07	JoAnn Harkins	10-27
Ed Piner	10-08	Christina Mendoza	10-27
Jerri Sapp	10-08	Ernie Hermes	10-29
Dwight Chambers	10-09	Sonia Sosa	10-29
Rebecca Kuban	10-10	James Rice	10-29
Robert Marshall	10-11	Audrey Fretwell	10-29
Liesa Generali	10-11	Rita Salazar	10-31
Liz Archer	10-12	Frances Acosta	10-31
Vivian Rios	10-12	Amie Franz	10-31
Steve Ogle	10-12	Alleen Muenzler	11-01
Michael Sullivan	10-13	Fred Nollen	11-01
Gloria Hernandez	10-15	Joseph Ibarra	11-03
Jerri Kurio	10-15	David McDonald	11-03
Julie Nevarez	10-16	Evelyn Blackmon	11-05
Cynthia Martin	10-16	John Mitchell	11-05
Marilyn Stark	10-16	Jeffrey Eddins	11-05
Barbara Laramie	10-16	Harvey Winn	11-05

Happy Birthday!

Any questions concerning the Birthday List should be directed to the Human Resources Division.

Happy Birthday*Happy Birthday*Happy Birthday*Happy Birthday*Happy Birthday

Welcome to First City

We would like to welcome the following new employees to First City:

Dwight Chambers Data Processing
 Karen Chazen New Accounts
 J. Patterson Collier Security
 Vini Correll Human Resources
 Carol Crimm Real Estate
 Melissa Edwards Credit Operations
 Tammy Fox Credit Analysis
 Joy Gamble Credit Operations
 Kevin Gonzales Item Processing
 Julia Hall Operations
 Oliver Houston Mail Room
 Ed Kaiser Data Processing Couriers
 Rhonda Lyckman Credit Administration
 Russell Martin Customer Service
 Mitchell Mays Cafeteria
 Cindy Picard Human Resources
 Linda Reed Tellers
 Terri Reinold New Accounts
 Edwin Renken Data Processing
 Stacie Robbins Tellers
 Barbara Smith Data Processing
 Grace Wall Item Processing
 Janet Williams Tellers

Patience is something you admire greatly in the driver behind you but not in the one ahead of you.

Real joy comes not from ease or riches or from the praise of men, but from doing something worthwhile.

SIR WILFRED GRENFELL

There is a four-word formula for success that applies equally well to organizations or individuals — *make yourself more useful.*

Calendar Update

October 8	Columbus Day (Bank Closed)
October 28	Daylight-Saving Time Ends
October 31	Halloween or All Hallow's Eve

CPR

CPR classes will be held Wednesday, October 10, from 1:00-5:00 p.m. in the San Jacinto Building. Interested employees should call Sharon Goodwin at extension 4733 to register.

October Training Schedule

The training schedule for the month of October is as follows:

Loan Documentation
October 16 & 23

Assertiveness Training
Non-Exempt
October 24

Assertiveness Training
Exempt
October 25

Classes will be limited to 15. Please complete a registration form for each participant and return them to Abbie Daly. If you have any questions, call Abbie at 4682. Training will be held in the Training Room, First City Centre, Ninth Floor.

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First City National Bank of Austin is an Equal Opportunity Employer.