

First City National Bank of Austin

Vol. 6, Issue 2 February 1986

Putting on Their Thinking Caps!







All ideas were evaluated on the value of the idea — expense reduction/increased revenue per year, and what it would cost to implement, etc. Our Evaluation Committee included: front (left to right) Hugh Clarke, Norma Counce, Donna Chaffin. back — Harold Roeglin, chairman of committee, Don Bartko, Shirley Herring, and Elizabeth Mitchell, secretary.

The FirstIdea campaign has come to an end. As John Scurlock put it, "It's amazing what we can accomplish with just a little effort." Thousands of ideas were submitted company-wide and many generated significant dollar savings. Many individuals from our bank participated, and from these participants, 30 individuals submitted ideas that may be implemented.

A luncheon, hosted by John Scurlock and Jack Collins, was held on January 15 to award the following individuals with United States Series E Savings Bonds for each Expense Reduction idea or Increase in Revenue idea they submitted.

Don Bartko - Purchasing John Claprood — Retail Banking Norma Counce - Bookkeeping Karen Crooks — Credit Operations Janice Crowder — Mortgage Loan Operations

Sandra Dunn — Credit Operations Nora Garza — Bank Card Services Lewis Gillett — Item Processing Shirley Herring — Credit Tom Hrin — Collections Rick Jackson — Data Processing Tim Jarvis — Operations Dan Keyser — Data Processing



Left to right — John Scurlock congratulates John Oncken for his efforts and participation. John Oncken served as FirstIdea coordinator for our bank.

Rebecca Kuban — Real Estate Nancy Lane - Retail Banking Janie Lara — Bookkeeping/Returns Marilyn Leuty — Teller Operations Bill McFarland — Data Processing Fred Nollen — Bank Card Services John Oncken — Operations Gary Peese - Investments Ed Piner — Corporate Services Karen Ponish — Credit John Pope — Security Harold Roeglin — Operations Fred Russ — Mail Room Paralee Sanders — Food Services Debbie Seidenberger — Bank Card Services Virginia Space-Jellison — Corporate

Services

In March First City Bancorporation of Texas will present awards on a company-wide basis. Let's keep our fingers crossed ... maybe some of our people will take home more awards.

Just an after thought — just because our campaign has come to an end, be conscious of cost-saving ideas, call it to your department/division manager's attention, and let's continue what we have started.

The Great Escape

Another program has concluded, and results of the Great Escape Program were announced on January 16. Many individuals participated, and because of their efforts, our bank witnessed an increase of \$20 million in new deposits from September 27 to December 31, 1985.

To recap the program, employees were grouped into four categories based on their position and the amount of customer contact:

Team 1 — Non-Contact Employees

Team 2 — Contact Employees

Team 3 — Non-Contact Officers

Team 4 — Contact Officers

Travel awards were given to the top individual performer in each team group and one travel award was drawn per team.

Our winners:

Team 1

Top Performer — Janice Crowder Mortgage Loan Operations Team Drawing — Vickie Selby Operations Administration

Team 2

Top Performer — Martha Perkins Commercial Banking

Team Drawing — Irene Jones Regional Banking

Теат 3

Top Performer — Hugh Clarke Trust Operations

Team Drawing — Ralph Dowling Loan Administration



Our top team performers — (left to right) Martha Perkins, Hugh Clarke, and Janice Crowden; not pictured, Rebecca Kuhan.

Team 4

Top Performer — Rebecca Kuban Real Estate

Team Drawing — Ray Hudson Professional and Executive Banking

Also, a drawing was held for all the promotional gifts from the CD program, and our winners were:

Julie King, Trust

Little Litton Microwave

Gregg Appel, Credit Analysis

13" Color RCA TV

Harold Roeglin, Operations Microwave

Glenda Tiemann, Banking Division Fischer VCR

Geri Taylor, Real Estate 20" Color RCA TV

System

Janice Crowder, Mortgage Loan Operations – 25" RCA Color

Console Suzanne Peschke, Collection & Exchange – Entertainment

Congratulations and thanks to each of our winners and to all participants in helping meet our objective of bringing in new deposits.



Left to right – Glenda Tiemann and Suzanne Peschke will both enjoy their new gifts.



Some of our promotional gift winners – (left to right) Geri Taylor and Janice Crowder.

Adopt-A-School Update



The unveiling of the Statue!

On January 8, the fifth grade class of Zavala Elementary hosted an unveiling of a project in our lobby that has been in the works for some time. Parents and friends were astounded to see an eight-foot replica of the Statue of Liberty in front of them. The likeness is truly remarkable, and if you have not had an opportunity to view the slide show and see the statue, it is on display in our lobby. Take a minute and drop by to see what our children have accomplished — it is truly a work of art.





Human Resources Update

EMPLOYEES IN THE NEWS

Twenty Years

Bill Attal is a vice president and trust officer, Corporate Trust Services Group. His primary focus is manager of Corporate Trust which, in reality, is the corporate bond area. This area offers a Bond and Coupon Accounting Service dealing in bond trusteeships and bond paving agencies. He continues to have responsibilities for some employee benefit activities.

Bill joined our bank as a teller while attending The University of Texas. At one point in his career, he supervised Commercial Loan Operations, and later headed Trust Operations. In 1979, he joined Trust Administration in the Employee Benefit Department.

Fifteen Years

Jack Bible, section manager, Property Management.



Bill Attal

Ten Years

Vicki Houston, programmer, Data Processing.

Five Years

Randal Rose, senior vice president, Metropolitan & Retail Banking. **Bea Good**, assistant vice president, Safekeeping/Safe Deposit. Cindy Purifoy, private banking representative, Private Banking.

February Training Schedule

The training schedule for the month of February is as follows:

Telephone Techniques February 5

Communication for Work Leaders February 6 & 13

Performance Appraisal Workshop February 25

Information regarding course outlines and participant selection may be found in the Course Catalog. Classes will be limited to 15. Please complete a registration form for each participant and return it to Abbie Daly. If you have any questions, call Abbie at extension 4682. Training will be held in the Training Room, First City Centre, Ninth Floor.

AIB Austin

February Series

Number Skills
Handling Performance Problems on Teller LineFebruary 6 9:00 a.m4:00 p.m.
Customer Service for Bank Personnel
Bank Teller Basics
Fraud and Check Loss Prevention
Lawful Interviewing: Hiring, Counseling, Evaluating February 27 9:00 a.m4:00 p.m.



During November of 1985 our bank participated in the Annual Turkey Walk sponsored by the American Heart Association. Each of our walkers had sponsors for the number of miles walked. and the route was a 10-mile path along the Town Lake Hike and Bike Trail.

Grand prizes were awarded for the largest collected donations, and we are proud to announce that two of our people won.

Jon McDonald, Commercial Banking, was awarded second place. He raised \$1,815, and his prize was an Amana Microwave

E.D. Dixon, Corporate Services, was awarded fourth place. She raised \$403.50, and her prize was a \$100 gift certificate from Brit-

Congratulations, and on behalf of the American Heart Association, thank you for making the 1985 Turkey Walk a success. To date, over \$31,000 has been collected, and \$14,888 of the total was collected by financial institutions headed by Abbie Daly, participant chairman.

Human Resources Update

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rilyn Faust	2-04	Margaret Worthington	2-1
nm Schoonover	2-04	Sue Carmack	2-18
esa Anderson	2-05	John Miller	2-18
orge Wallace	2-05	Sandra Dunn	2-19
vid Baley	2-06	Lethy Bustamante	2-20
n waiker	2-06	Paula Thomas	2-20
ardes Euresti	2-07	Atnena Wolfe	2-22
ariene Grigas	2-07	Christine Thomas	2-23
all WOII	2-07	Susan Moore	2-24
ithia Cauzillo	2-09	Page Chase	2-2
ns james	2-09	Charan Naman	2-20
secca Martinez	2-09	Pakha Camahall	2-2
lee Foreston	2-09	Bobby Campbell	2-28
reinald Alamandan	2-10	Marie Dugas	2-28
gginaid Alexander	2-11	Jim Jerome	2-28
en rorgene	2-11	Joh McDonald	3- 0.
adice Nitcholes	2-11	Tammy Chartlidge	3-04
dra Smith	2-12	Mary App Atos	3-04
nda Lane	2-12	Torri Brown	3-03
rioria Barrows	2-15	Torri Poinold	3-04
n Bullock	2-14	Irona Wandland	3-04
nille Calana	2-14	Paleb Develing	3-04
nnie Caiapa nala Ibrar	2-14	Pronda Pava	3-07
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Welcome To First City

We would like to welcome the following new employees to First City:

Mozelle Bates	. Data Processing Couriers 4306
Manuel Blanco	.Data Processing Operations 4309
Philip Brown	.Item Processing
Tracy Crissman	.Loan Adjustments
	.Loan Administration 4936
Joyce Fox	. Collateral Services
Brenda Jenkins	. Teller Operations
Regina Johnson	. Data Processing Operations 4309
Patsy Peacock	.Trust Management
Cherie Watson	. Customer Service

CALENDAR UPDATE

Black History Month

Groundhog Day	February 2
National Crime Prevention Week	February 9-15
Ash Wednesday	February 12
Lincoln's Birthday	February 12
Valentine's Day	February 14
Washington's Birthday (Bank Closed)	February 17

Tidbits!

New Parents . . .

Barbara Graves, real estate, and her husband Rick became proud parents of a new baby girl named Ashley Alleen. Ashley was born on January 16, and weighed 9 lbs., 101/2 ozs.



Around Town

March 1-22 – 1986 Symphony Designer Showplace. Complete renovation by 14 top design groups of 101-vear-old residence at 900 West Avenue. Showhouse includes Tea Room, Boutique, informal modeling, and entertainment. Showplace open Monday through Friday 10:00-3:00; Saturday 11:00-5:00. Lunch served Monday through Saturday 11:30-1:30. Desserts served Sunday 1:00-4:00. Happy Hour Thursday 5:30-7:30. Admission is \$6 for individuals; \$5 each for groups of five. Lunch is \$5. All proceeds benefit the Austin Symphony and the AISD Scholarship Fund.

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First City National Bank of Austin is an Equal Opportunity Employer