

FC Interest

Volume 1 Issue 3

September 29, 1986



First City National Bank of Austin's Corporate Services Department saw a need for a revolutionary new system to acquire permits for trucking firms and, as a result, pioneered the FirstPay service. The State Department of Highways and Public Transportation requires truckers to purchase permits when transporting oversized/overweight cargoes, and FirstPay simplifies this process.

The FirstPay system enables trucking companies to open an account through which permits can be purchased. The concept is simple: (1) a FirstPay account is opened and funds are deposited with First City; (2) First City then issues FirstPay debit cards used by truckers to purchase permits by phone; (3) the cost of each permit is charged to the FirstPay account; and

(4) payment is made by First City to the Texas State Department of Highways and Public Transportation.

Advantages in opening a FirstPay account are: there is no set credit limit on purchases of trucking permits (unlike MasterCard and VISA), and FirstPay debit cards are unique in that usage is restricted to purchases of highway permits. This restriction assures account managers that unauthorized purchases cannot be made.

FirstPay has been in operation for about two weeks. Since its inception, some eighty statewide accounts have been established, generating approximately \$90,000 in deposits for the Bank. A future plan for FirstPay is the establishment of nationwide accounts targeting not only the trucking industry but other businesses as well.

COMMUNITY INVOLVEMENT COMMITTEE MEETING

The Community Involvement Committee held its first meeting on September 10. John Scurlock, the bank's CEO and this year's Chairman of Adopt-A-School, spoke to the group about the upcoming school year and First City's direction and emphasis for the year. Scurlock encouraged the committee to focus its efforts and attention on getting more First City employees involved in the projects that go on throughout the year.

The second item on the agenda was the naming of chairmen for the various sub-committees: Doug Danforth - Zavala Landscaping Project, Bonnie McKinstry - Food Drive, Janice Ross - Bank Tours, Peggy Buxkemper - Blue Santa, Karen Polish - Speakers Bureau, David Bixby - Teacher Recognition, Lana Tanguin - The Christmas Program, Bobbie Collins - Attendance Month and Bea Good - Ident-a-Child. Looking into the feasibility of a Study Buddy Program for Zavala, Casis and McCallum are Doug Danforth and Abbie Daly. Joan Lusk and Sue Carmack are investigating ways to implement the Hav-a-Pal (HAP) Program in the schools. Kit Coman is organizing the Bingo Booth at the Casis Carnival, October 24. Give Kit a call at extension 4470 to help.

The Community Involvement Committee is composed of representatives from each division who help coordinate bank-sponsored special projects. Members inform co-workers of volunteer needs and ask for their help.

Bulletin : The Volunteer Fair was a huge success; 900 hotdogs were given out and 652 people volunteered to help one or more of the 35 agencies represented. There is still time to volunteer--

United Way




The deadline is coming up fast for getting those United Way pledge cards in. The meetings were a big success; let's make the final tally as big a success! Get your pledge cards in by Thursday, October 2. Send them to Simone Hart in Real Estate or Carolyn Hand in Trust.

NOTE: The special wrap-up party for contributors has been re-scheduled for Wednesday, October 8, on the 15th Floor from 4:30 - 5:30 p.m.

TURKEYWALK

First City continues to encourage employees to become involved in the community. The fulfillment gained from helping those less fortunate is, of course, immeasurable--for both the giver and the recipient. By participating in the American Heart Association's TurkeyWalk, you can help those afflicted with a nationwide killer--heart disease. Not only will you be helping those currently coping with the disease, but you will be contributing to a cause that may someday affect someone close to you.

The American Heart Association's Annual Turkey Walk will take place on Saturday, November 1, beginning at 9:00 a.m. The event will again be held on Town Lake. Refreshments will be provided. (Continued on page 4.)

 American Heart Association



AROUND THE BANK

Kris Hochderffer has been promoted to Vice President and Trust Officer.
Donna Chaffin has been promoted to Assistant Vice President in Finance.
Don Lane has been promoted to Assistant Vice President in Finance.
Ivan Shepperd has been promoted to Data Systems Officer in D.P. Programming.

HAPPY BIRTHDAY!

Carol Yoast	10/2
Brian Turner	10/2
David Bixby	10/3
Mark Bain	10/4
Ivan Shepperd	10/4
George Murray	10/5
Ray Hudson	10/5
Debbie Lowe	10/6
Dolores Sifuentes	10/6
Darryl Cook	10/7
Catherine Frasier	10/7
Stephen Scott	10/7
Ed Piner	10/8
Keith Dahmann	10/8
Veronica Dyer	10/9
Dwight Chambers	10/9
Becky Kuban	10/10
Liesa Generali	10/11
Vivian Rios	10/12
Cheryl Lamb	10/12
Liz George	10/12
Kathryn Christensen	10/13
Gloria Hernandez	10/15
Marilyn Stark	10/16
Julie Nevarez	10/16
Barbara Laramie	10/16
Diana Moussette	10/17
Don Bartko	10/18
Leslie Gouldie	10/19
Heidi Burgert	10/20
Marcia Felder	10/20
Deborah Rackley	10/20
Steven Coppedge	10/20
Randal Rose	10/21
Darlene Douglas	10/21
Annette Ruback	10/21
Donna Beasley	10/23
Katrin Nordloh	10/23
Connie Blaschke	10/24
Reggie Smith	10/25
Renee Tillerson	10/25
Vini Correll	10/25
Christina Mendoza	10/27
Audrey Fretwell	10/29
Sonia Sosa	10/29
Ernie Hermes	10/29
Robbie McCommas	10/30
Frances Acosta	10/31

OCTOBER ANNIVERSARIES

Robert Long	Security	10-years
Gregg Kazak	Loan Adjustments	5-years
Cynthia Strong	Funds Control	5-years
Charles Keller	D.P. Operations	5-years
Peggy Heckel	Teller Services	5-years

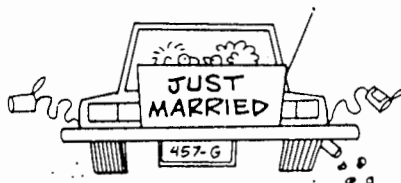
NEW FACES 😊 😊 😊 😊 😊 😊 😊 😊 😊 😊

Gilbert Armendariz	Mail Room
Stephen Gilbride	Data Processing
Shauna Lynch	Data Processing
Andrew Zelligson	Mail Room
Denise Grossman	Data Processing
Carla Ferreri	Metropolitan Banking
Keitha Rodgers	Item Processing
Shanna Butterfield	Telephone Inquiry
Carolina Morell	Teller Services
Patricia Densmore	Trust Operations

Just a reminder that the Home Emergency Video offered through the Security Department is still available for viewing. Take advantage of free overnight rental and learn emergency procedures and life-saving techniques. For additional info contact John Pope, Director of Security, at extension 4624.



Capital Metro passes for November will be available October 16 & 17 in the Human Resources office. Remember, cash only!



Congratulations!
Veronica Hinojosa of Funds Control married John Leavy on August 30.

AIB:AUSTIN*****

October 1986

Seminars

- Bank Compliance
- Older Bank Customers: An Expanding Market
- Issuing and Cashing US Savings Bonds
- Real Estate Lending Compliance
- Fundamentals of New Accounts
- Establishing a New Employee Orientation Program
- Personnel Law: Applications for Bank Managers and Supervisors
- Handling Large Cash Transactions: Report Compliance
- Attachments, Judgments, Garnishments, and Other Collection Tools

Contact your AIB reps Sammy Kipple, Sharon Adamcik, Linda Rachui, Rose Russell, Terri Silva, Linda Watson, Susan Moore, or Fred Gibbons for more information.

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October Training Schedule

Number Skills - October 20 - 24

For more information please reference the Course Catalog or contact Abbie Daly at ext. 4682.

THE FOOD BANK is coming up in November and Bonnie McKinstry wants to remind everyone to begin picking up an extra item or two on your trips to the grocery store. THE FOOD BANK is an excellent program and one in which First City always stands out. Your canned goods count!

Employee Referral Award Update

One employee referral award was given out for the month of September. Suzanne Peschke of Bookkeeping was the lucky recipient of \$300. You can't win if you don't participate!

"GOOD NEWS NUGGET"

Sheila Ellis, Executive Secretary in Marketing, has been elected treasurer and a member of the Board of Directors of the Capital Chapter of Professional Secretaries International. She is also the chairman of the Roster Committee and is the board contact for the Ways and Means Committee for the organization.



drive safely

The Defensive Driving Course is now available to interested First City employees. The course, conducted by the Texas Safety Association, is an eight-hour classroom curriculum designed to improve driver skills and attitudes, especially in emergency situations. If the response to the class is great enough, classes will be held immediately after working hours in the San Jacinto Training Room. Total price for the course is \$20. One advantage in completing the course is a 10% annual discount on automobile insurance. If you are interested in enrolling, contact John Pope at extension 4624.

American Institute of Banking ★ Austin Chapter

Bankers Golf Tournament

Here's your chance to show off that driver you've been bragging about! October 13, Columbus Day, at Balcones Country Club - Spicewood Course the Austin Chapter of AIB is sponsoring the Bankers Golf Tournament. The entry fee is \$50 per person. Included in that fee are green fees, a cart, refreshments, awards and gift certificates for the winners. Deadline to enter is Thursday, October 9. For more information contact Sharon Adamcik at extension 4858.

Columbus Day - October 13, 1986

Balcones Country Club - Spicewood Course



Forum

Question: What is SpecialCare and what is it going to cost me?

Earlier this month all of you who are participants in the First City Group Medical Plan received notice that another benefit has been added, namely, SpecialCare.

As the memo stated, SpecialCare provides 100% coverage for treatment of two specific categories of illness--heart disease and cancer. Dr. Denton A. Cooley and Associates will provide the cardiovascular care and Dr. John Stehlin and Associates will provide the cancer treatment. Both groups are located in Houston. Since these two diseases often result in considerable expense, it's comforting to know that the SpecialCare benefit is available to any employees and/or dependents enrolled in the Group Medical Plan.

Two key points: 1) Before you may use SpecialCare, you will need to call Jo Love, the Corporate Nurse at First City Bancorporation (713/658-7848). She will make all initial appointments. And 2) there is NO EXTRA CHARGE to employees for this additional benefit. An extra benefit at no extra cost--that's double good news!

Let's Talk Turkey

Prizes will again be awarded for the largest total of collected donations. While first prize is yet to be announced, second prize is a gift certificate redeemable for a Saturday evening lodging and a Sunday brunch at La Mansion Del Rio and the third place prize is an Armando Peña signature print. Fourth place is Reebok® Tennis Clothing. Additional prizes will be awarded to those who collect the following amounts:

\$1,200	Saturday evening accommodations for two plus Sunday breakfast buffet
900	L & T Gift Basket
600	Honey Baked Ham
300	Tote Bag
130	Turkey and T-Shirt
110	Turkey
55	T-Shirt

The following people are our 1986 First City Team coordinators for this year's TurkeyWalk; any of them will be happy to answer your questions concerning the Walk.

COMMITTEE MEMBERS

Irene Wendland	Data Processing	Team Chairman
Abbie Daly	Human Resources	Co-chairman
Sheila Ellis	Marketing	Route Chairman
Wayne Weirich	Data Processing	"Hoopla" Chairman

GROUP LEADERS

Tom Hrin	Bookkeeping	ext. 4525
Eledith Walker	Credit Analysis	ext. 4613
Bill Mellon	Commercial Lending	ext. 4668
Carolyn Hand	Trust	ext. 4927

TEAM CAPTAINS

Sharon Adamcik	Commercial Lending	ext. 4858
Gregg Appel	Credit Analysis	ext. 4572
Chris Brown	Retail Lending	ext. 4646
Kathy Bush	Purchasing/Supply	ext. 4548
John Clapood	Retail Lending	ext. 4473
Adriane Daniel	Loan Admin.	ext. 4936
Chuck Denman	Trust	ext. 4803
Keith Doran	Retail Banking	ext. 4472
Patricia Dumlao	Credit Operations	ext. 4618
Dwayne Eddy	Trust	ext. 4821
Simone Hart	Real Estate	ext. 4724
Jan Hunter	Commercial Loan Oprs.	ext. 4586
Cheryl Lamb	New Accounts/C.D.'s	ext. 4739
Gay Mayhan	Data Processing	ext. 4414
John Miller	Trust	ext. 4834
Pat Peacock	Trust	ext. 4696
Suzanne Peschke	Bookkeeping	ext. 4526
Annette Ruback	Item Processing	ext. 4317
Rebecca Salisbury	Mortgage Lending	ext. 4408
Allan Wolf	Trust	ext. 4995

There will be an Appreciation and "Money Turn-In" party on November 19 at the Marriot at the Capitol from 5:00 - 8:00 p.m.

Last year First City was presented with a plaque commending the Bank for its many participants. Let's make 1986 another award-winning year!

NOTICE: Volunteers are needed for Operation WarmHeart--a weatherization project for restoring homes of needy families in the Austin area. Please call Cheryl Hunter (x4743) for further information.