

FC Interest

Volume 2 Issue 2

February 27, 1987

COUNSELING AND PASTORAL CARE CENTER OF AUSTIN



PRESTIGIOUS HONOR BESTOWED

John Scurlock, Chairman of the Board and Chief Executive Officer of First City - Austin, was honored at the Twelfth Anniversary Dinner of the Counseling and Pastoral Care Center of Austin on February 19. One of ten outstanding citizens of 1987, Mr. Scurlock, along with nine other people and a television station, was selected from 75 nominees to receive this prestigious honor.

Mr. Scurlock was cited for commitment to and leadership in the community, including his work with Austin Adopt-a-School, Goodwill Industries, and his many years of service with the Palmer Drug and Alcohol Abuse Program. Currently Mr. Scurlock serves as Chairman of Austin Adopt-a-School and Chairman of the Board for Goodwill Industries. With such an example, it is no wonder that First City - Austin is so highly regarded for its community involvement.

The Counseling and Pastoral Care Center is a nonprofit, ecumenical pastoral counseling agency providing counseling, psychotherapy, and education services to individuals, couples, and families in our community.

Others receiving the award for 1987 include: John Anderson Barclay, Beverly Nash Bell, J. Ed Bridges, Jose Italo Guerra, Martha Jonas and Marge Folk, KVUE-TV, Roosevelt Leaks, Bobbie Mae Matthews, and Jack W. Moncrief, M.D.



News about your Employee Benefits Programs

For those of you participating in the SavingsPlus Plan, some very positive changes are taking place. As you know, company matching funds currently go automatically into the Bancorporation Stock Fund: beginning March 1, Company Matching Contributions will be invested the same way as your employee contributions. If, for example, your investment election is 50% Bancorporation Stock Fund and 50% Savings Account Fund, company matching will also be 50% Bancorporation Stock Fund and 50% Savings Account Fund.

Also effective March 1 a loan provision will be available through the SavingsPlus Plan. Plan members should look for additional information regarding these changes to arrive soon via inter-office mail.

Benefits Bulletin

First City introduces IRA *plus*

A unique IRA program is about to get under way at First City - Austin. March 1 kicks off our new First City IRA Plus program. This particular IRA account is the first of its kind in Texas. The unique feature is the possibility of earning even more if the cost of living goes up. Beginning in 1988, on every April 1 during the C.D.'s term the previous year's percentage change in the Consumer Price Index will be added to a fixed 3.5%. That total will be compared to the customer's opening rate. The higher of the two rates will apply for the next year.

This addition to First City's wide range of IRA investment options applies to 2-year and 5-year C.D.s and requires only \$100 to open the account. Additional contributions can be made through December 31, 1987.

The big plus for employees is the chance to win a VCR. Sell an IRA Plus Account between March 1 and April 15 and enter your name in the special drawing for the VCR. Be sure to check the new accounts list daily and when your customer's name appears, copy the list, circle your customer's name and submit the list along with your name to Shannon Boggus in Marketing. Also remember to wear your IRA Plus sticker and you will be eligible to win spot cash awards that will be given out throughout the bank during this time period.

Refer customers to the New Accounts/C.D.s area or the Private Banking Center to set up their accounts.

MARCH BIRTHDAYS

Bob Long 3/2
 Tammy Shortlidge 3/2
 Mary Ann Ates 3/3
 Minerva Castro 3/3
 Terri Silva 3/4
 Irene Wendland 3/4
 Terri Brown 3/4
 Ralph Dowling 3/5
 Thomas Manley 3/5
 Marguerite Mahavier 3/6
 Brenda Bays 3/6
 Jack Eccles 3/11
 Janie Lara 3/12
 Macey Leiser 3/13
 Ram Torres 3/13
 Ambrose Obuekwe 3/13
 Julie Meier 3/14
 Becky Coy 3/15
 Peggy Foreman 3/15
 Doris Gardner 3/16
 Ann Brown 3/16
 Carla Ferreri 3/17
 Valerie Maggi 3/17
 Frances Hopper 3/18
 Paul Dextraze 3/19
 Diedra Benoit 3/20
 Mike Kunz 3/21
 Lydia Garza 3/21
 Myrtle Freeman 3/25
 Simone Hart 3/25
 Gregory Golston 3/26
 Mike Falk 3/26
 Stephanie Mahar 3/27
 Peggy Buxkemper 3/27
 Amelia Burghard 3/28
 John Ward 3/28
 Luis Guerra 3/29
 Tracey Thomas 3/29
 Bonnie McKinstry 3/30
 Patricia Cotlar 3/30
 Beverly Allen 3/31
 Susan Daniel 3/31
 Michele Brown 3/31

MARCH ANNIVERSARIES

Tim Bailey Item Processing 15-years
 Tere Ayson Data Customer Support 5-years
 Mary Bertha Ruiz Finance 5-years
 Harvey Winn Mail Room 5-years

FORM W-4: A REMINDER

W - 4 Forms are needed as soon as possible. Please return your completed and signed form to Human Resources.

NEW FACES ☺☺☺☺☺☺☺☺☺☺☺☺☺☺☺☺

Please join us in welcoming these new employees to First City - Austin.

| | |
|-------------------|--------------------|
| Janice Chapman | Data Operations |
| Kenneth Gilbreath | Data Operations |
| Relinda Spicer | Bank Card Services |
| Armando Terrazas | Security |
| Linda Holloway | Teller Operations |
| Carlos Perez | Trust Operations |
| Chris Oglesbee | Mail Room |
| Kendall Bizzell | Item Processing |
| Mark Boswell | Data Programming |
| Tim Isle | Mail Room |

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MARCH TRAINING SCHEDULE

Performance Appraisal - March 5
 Telephone Techniques - March 10
 Customer Relations - March 11 & 12
 Coaching/Counseling - March 17
 Customer Relations Follow-up - March 19

For more information please reference the Course Catalog or contact Abbie Daly at extension 4682.

MARKETING NOTICE

There is still time to send in the Community Involvement Profile that you received in January. Please send the form to Bobbie Collins in Marketing at your earliest convenience.

CALENDAR UPDATE

Save Your Vision Week, March 1-7
 National Procrastination Week, March 2-8
 Ash Wednesday, March 4
 World Day of Prayer, March 6
 International Women's Day, March 8
 Johnny Appleseed Day, March 11
 St. Patrick's Day, March 17
 Spring begins, 10:52 p.m. EST, March 20
 Doctors' Day, March 30
 ☽ 7th; ○ 15th; ☾ 22nd; ● 29th

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 473-4391
 First City National Bank
 of Austin is an
 Equal Opportunity Employer

Capital Metro

Pick up your Capital Metro passes for April, March 19 & 20 in Human Resources.



AIB ★ MARCH AUSTIN

Seminars

Operations
 Currency Transaction Reports
 (Handling Large Cash Transactions)
 Teller Collection Workshop
 Bank Robbery: Handling the Crisis Before, During, After

Marketing
 Business Development II
 Advanced IRA Accounts

Internal Audit
 Increasing the Internal Auditor's Effectiveness

Customer Service
 New Accounts
 Converting Bank Errors to Customer Loyalty
 Advanced IRA Accounts

Human Resources
 Lawful Interviewing

Contact your AIB representatives Sharon Adamcik, Sammy Kipple, Linda Rachui, Rose Russell, Terri Silva, Linda Watson, Susan Moore, or Fred Gibbons for more information.

CONGRATULATIONS !!!

The following employees have just completed the First City - Austin's Supervisor Development Program:

| | |
|---------------------|----------------------------------|
| Bill Attal | Trust |
| Mark Boelens | Data Programming |
| Donna Cearley | Wire Transfer |
| Teresea English | Collateral |
| Helen Estrada | Collections & Exchange |
| Cindy Gatlin | Corporate Services |
| Steven Gilbride | Data Operations |
| Rick Keller | Data Operations |
| Margaret Roach | Point of Sale |
| Rebecca Turrubiarde | Item Processing |
| Gwen Whelen | Loan Operations, Northwest Hills |

FRIDAY FESTIVITY

For those of you who are interested in some physical recreation on Friday nights, join Tara Cyr of Corporate Services and seven others from ATM Services, Corporate Services and Bank Cards in a friendly game of volleyball. Their team, "Eddie and the Bruisers," competes against volleyball teams that participate in the Austin Recreation Center's volleyball program. Teams of twelve meet and compete every Friday evening at the Austin Recreation Center, located at 12th and Shoal Creek. There is plenty of room for more participants so if this sounds like fun to you, contact Bill Wells at the Austin Recreation Center at 476-5662.

Employee Referral Award Update

There are no new referral awards to announce this month so let's take this opportunity to review the features of the program and to remind you how helpful the program is for First City employees.

A \$150 award is paid, after 90 days, for non-exempt positions grades 3 - 5. A \$300 award is paid, after 90 days, for non-exempt positions grades 6 - 9. Applicants need to list your name on the application when they fill it out.

The Employee Referral Award Program has been a tremendous success in the last few years, and with your help it will continue to bring top quality employees to First City - Austin.

Tidbits!

New Parents ...

Nancy Lane of Commercial Loan Operations and her husband Charles are the proud parents of a new baby girl. Summer Kathleen was born January 9.

On February 1 Cindy Goldsworthy of Word Processing and her husband George became the proud parents of a new baby boy, Travis Richard Goldsworthy.

Melissa (Missy) Bruasteter of Item Processing and her husband Tom had their first baby, a daughter, on February 17. Her name is Rhiannon Kelsey.

CONGRATULATIONS TO ALL THREE COUPLES ON THEIR NEW ADDITIONS!

AROUND THE BANK

Mark Boelens has been promoted to Data Systems Officer in Data Programming.

Wayne Hanes has been promoted to Automated Information Services Officer in Data Customer Support.



MORE NEXT ISSUE!